

September 1, 2015



*"All the staff that I encountered were very pleasant, courteous and helpful.*

*RCH was recommended to me by a friend. I have already recommended RCH to several people and will continue to do so."*

*-Another Grateful Patient*

## Health Care Close to Home

**Meet Maci Hunziker!** She is a lively three-and-a-half year old girl who had a rocky start. Shortly after her birth in November 2011, her family began a roller coaster ride of health crises, worry and stress connected with the care needs of a very sick baby. Maci came home from the hospital with her parents, Katie and Clint, but began losing weight and was not gaining muscle tone. It was discovered that she would eventually need surgery and numerous medical procedures due to a rare heart defect. The shock of the development of so many complications in so young a child was great and hard to comprehend. What was easy to understand, though very hard to manage, was the care that Maci would need.



The family traveled to appointments with specialists over 200 miles from their home. They had a fragile new baby with heart monitors and feeding tubes. Maci's parents tried to provide various therapies supervised by specialists at the distant facility, but her development was lagging and falling farther and farther behind that of other children. Her parents were scared that some yet to be discovered medical complication was the reason. They also feared the long-term hidden effects of enduring medical trauma so early in life.

They heard a friend talking about the therapy department at Rooks County Health Center (RCH), which is about a mile from their home, and decided to call them. They were made to feel welcome and at ease. They talked to physical therapist A.J. Thomas, speech therapist Tara Staab, and occupational therapist Kyle Ahlenstorf, local professionals, who were willing to work with the specialists in the distant medical center to devise a therapy plan for Maci that could be implemented close to her home.

Today, Maci is thriving both physically and mentally. She looks forward to her therapy sessions where she receives individualized one-on-one attention and is learning to ride her tricycle and do all the things that three year olds like to do. The therapy is provided in a way that feels like play to Maci, and she  
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regards the therapists as adult friends who help her do the things she wants to do. Her family is very grateful that services and care are available in their home community as the stress of maintaining the schedule of appointments Maci needed was becoming overwhelming. “Without this group of people and the medical providers in this small community, we may have given up hope, because the journey was getting much too difficult,” said Maci’s mother, Katie.



## Human Resource News

### JOB OPENINGS:

- Cook
- Occupational Therapist
- Housekeeper
- Circulating/PACU RN

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### CHANGES IN EMPLOYEES:

- **Chris Fisher’s** last day will be Sept. 7.
- **Elizabeth Hyde** will become a PRN employee as of Sept. 7.
- **Jacque Harmon** joined us on Aug. 10 as a part-time Scrub Tech.
- **Patricia McDonald** joined us on Aug. 28 as a cook.
- **Jericha Bequilla** joined us on Aug. 31 as a lab tech.

## September Anniversaries

<b>Patty Czahor</b>	2 Years	<b>Vicki Roberts</b>	4 Years
<b>Randy Richmeier</b>	2 Years	<b>Karen Harris</b>	4 Years
<b>Deb Christopher</b>	3 Years	<b>Justin Thummel</b>	5 Years
<b>Lisa Handley</b>	3 Years	<b>Mike Sinclair</b>	6 Years
<b>Aimee Gardanier</b>	3 Years	<b>Janet Languain</b>	10 Years
<b>Sam Pfannenstiel</b>	3 Years	<b>Kandie Morain</b>	14 Years

## Update on Phone System

As we continue to grow, we have gained a lot of new staff, and are always receiving questions about how to use our phone system. If you have any questions, please see Kim Brown for a list of instructions. We recommend that every phone have the "feature codes" taped to it under the receiver. We would also recommend labeling every phone in your area with its extension number so anyone using it knows what it is. Please contact Heather Rinehart at Ext. 229 if you need a current phone listing directory.

PLEASE give out and use our auto-attendant number as often as possible! Outside callers can call **688-4401** and enter an extension and go straight to who they want to talk to! This avoids over-using the main number and possibly getting transferred to the wrong person. The main line rings constantly with people that know who they want to talk to so please inform your family or people who call you frequently about our auto-attendant. It will help them and you!

Admissions would greatly appreciate everyone learning how to park phone calls (Feature 74) and how to page someone (Feature 60) from their own departments.

We will be getting a new phone system in the future. There will be training for everyone when the new system is in place. Thank you!

[www.rookscountyhealthcenter.com](http://www.rookscountyhealthcenter.com)

Our new website has gone live. We ask that you **PLEASE** try to keep your department's pages up to date. We count on our employees to update us on any changes so we can keep our pages current. If you have any questions, please see or call Eric Sumearll or Kandie Morain. Thank you!

 Lunch Menu 

**Thursday, September 3**

Chicken Cordon Bleu, baked potato, tossed salad, Hawaiian cake

**Friday, September 4**

Homemade pizza, tossed salad, brownie

**Saturday, September 5**

Swiss steak, mashed potato, peas, ice cream cup, cookie

**Sunday, September 6**

Chicken strips, mashed potato/gravy, green beans, garden salad, cherry pie, dinner roll

**Monday, September 7 – LABOR DAY!**

Salisbury steak, mashed potato/gravy, broccoli, fruit cup, pocket of lemon cake

**Tuesday, September 8**

Chef salad bar, strawberry dump cake

**Wednesday, September 9**

Bistro chicken salad on croissant or lettuce leaf, cheesy broccoli soup, dessert tartlets

**Thursday, September 10**

Chicken strips, green beans, potato casserole, layered pea salad, sherbet cup

**Friday, September 11**


Two soft tacos, nacho cheese chips, chocolate cake

**Saturday, September 12**

Baked chicken, macaroni & cheese, peas, fruit cup, ice cream cup

# Hello, September!

*Sun Mon Tue Wed Thu Fri Sat*

		1	2	3 1:15 Policy Committee Mtg	4  <b>PAY DAY</b>	5  Randy Richmeier
6	7 <b>LABOR DAY</b> DWD Closed	8  Kelsie Zeigler	9	10	11	12
13  Lori Frederking	14 Turn Time Sheets In	15	16 8:30 – 1:00, Medical Staff & Grand Mtgs	17 8:00 – 5:00, New employee orientation	18 <b>PAY DAY</b>	19
20  Sam Pfannenstiel	21 12:00 Foundation Board Mtg	22 6:00 RCH Board Mtg	23  Rosie Sowles	24 10:00 RCH Auxiliary Mtg  2:00 RCH Dept Head Mtg	25  Tinley Oehm	26
27  Cathy King	28 Turn Time Sheets In  Tonya Jacobs	29 <b>Competency Fair</b>	30 <b>Competency Fair</b>  Ashleigh Mabb			